



## The 6 Nextcloud Subscription benefits

The Nextcloud subscription includes everything that is needed to run Nextcloud in mission critical environments.

### Expertise

- A full Proof of Concept package where our experts help you integrate Nextcloud in your infrastructure.
- Migration assistance: We help to migrate from your previous solution.
- Upgrade support: We ensure your upgrades go smooth: advise when to upgrade, stand-by help.
- Support delivered directly by the Nextcloud engineers who wrote the software.
- Dedicated Support Account Manager.
- Enterprise grade SLA up to 24/7.
- Long term support for stable Nextcloud releases up to 5/10 years.

### Influence

- Influence on road map.
- Seat at the product advisory board.

### Security

- Early notification about critical security issues.
- Early access to security patches.
- Pro active security consulting to review and harden your instance.

### Stability

- Early access to critical bug fixes and hot fixes, special hardened software releases.
- Access to enterprise documentation and the knowledge base.
- Access to expertise around scaling, security and best practices.
- Access to optional workshops and training.

### Customisation

- Access to Professional Services for customization and feature development.
- Access to branding.
- Access to add-ons from partner companies like:
  - Outlook Add-In
  - Collabora Online / Onlyoffice
  - High performance back end for Nextcloud Talk

### Compliance

- Guarantee that all code is secure, proven and certified for GDPR and HIPAA compliance.
- Access to enterprise GDPR documentation and compliance expertise needed to provide on data requests.